

Major Facility Expansion:

Description	Prior Years Costs	Current Year Cost	R=Replace N=New	Const. In Progress?
Land Provider Based ER	\$	\$1270,000	N	Y
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		

Major Equipment:

Description	Prior Years Costs	Current Year Cost	R=Replace N=New	Expansion
Cath Lab Equipment, (Innova, MacLab)	\$	\$1398,870	N, R	
Respiratory Therapy-Ventilators	\$	\$ 720,927	N	
CT & Radiology Equipment (Logiq Ultrasounds, X-Ray System Revolution)	\$	\$ 622,614	R	
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		

Other Additions and Total Additions for the Period:

Other capital additions for the period not included above	\$3,543,393
Total Additions for the Period (Sum of Expansion, Equipment & Other Additions)	\$7,555,804

Home Office Allocation

Describe the methodology used to allocate home office costs to the hospital
<p>As a means to reduce costs, it is common for healthcare companies, including HCA, to utilize the services of a central oversight company, also referred to as a management company. Instead of having to employ several different individuals for each function (at each hospital), an affiliate contracts with one management company to provide the facility its essential services at a cost-effective rate. Using a management company's services streamlines an entity's operations and creates efficiencies that, without the management company, perhaps would not be achieved. In return for providing these integral services to the hospitals, corporate office receives an arms-length fee, charged monthly. The fee is calculated as a percentage of net revenues which is similar to other management companies in the healthcare industry. The fee charged to HCA's wholly owned hospitals is calculated at 6.5% of net revenues.</p> <p>Services provided under this management agreement include: consulting services in areas such as long-range planning, budget control systems, financial reporting systems and practices, contractual agreements, accounts receivable management, government reimbursement (including cost report preparation and filing), capital planning, internal audit, managed care contracting, legal services, and human resources services (including employee benefit design and management). Corporate office prepares and files federal, state and local tax returns and reports as well as tax audit and appeals management. HCA performs advisory services relating to design, construction and inspection of new physical facilities, and renovations, repairs and maintenance of existing physical facilities. Corporate office will provide direction in areas such as health services marketing, community and public relations, government affairs, quality assurance, patient safety initiatives and market research. HCA has placed a particular emphasis on patient safety and quality and has made a significant investment in these initiatives which provides no additional reimbursement, but provides a safer environment for the patient. The preceding is certainly not a comprehensive list of all services but rather a quick snapshot of the extent and wide range of corporate office's business.</p>

Community Benefits Structure

Hospital Mission Statement	<p>Our staff is committed to the care and improvement of human life. In recognition of this commitment, we will strive to deliver high-quality & cost-effective healthcare in the community we serve. In pursuit of our mission, we believe the following statements are essential and timeless:</p> <ul style="list-style-type: none"> - We recognize and affirm the unique and intrinsic worth of each individual, - We treat all those we serve with compassion and kindness, - We act with absolute honesty, integrity, and fairness in the way we conduct our business and the way we live our lives, <p>We trust our colleagues as valuable members of our healthcare team and pledge to treat one another with loyalty, respect, and integrity</p>
Hospital Vision	Same as mission statement
Hospital Values	Same as mission statement
Hospital Community Benefit Plan (groups to target, decision makers, goals)	Yes

Mission Mapping (these are not required fields)

	Yes	No
Does your mission map to your strategic planning process?	X	
Do you have a dedicated community benefits coordinator?		X
Do you have a charitable foundation?		X
Do you conduct teaching and research?	X (Nursing ancillary students)	
Do you operate a Level I or Level II trauma center?		X
Are you the sole provider in your geographic area of any specific clinical services? (If Yes, list services.)		X

Community Health Improvements Services

	Benefit \$511,766
Community Health Education	\$8670
Community-Based Clinical Services	\$39
Health Care Support Services	\$503,057

Health Professions Education

	Benefit \$320,768
Physicians/Medical Students (net of Direct GME payments)	\$
Nurses/Nursing Students	\$320,768
Other Health Professional Education	\$
Scholarships/Funding for Professional Education	\$

Subsidized Health Services

	Benefit \$22,658,919
Total Uncompensated Cost from Uncompensated Cost Report filed with DHCFP	\$18,927,329
Less: Medicaid Disproportionate Share Payments received for the Period	76,314
Less: Other Payments Received for these Accounts (County Supplemental Funds, etc.)	813,229
Net Uncompensated Care	\$18,037,786
Uncompensated SCHIP (Nevada Checkup) Cost	
Uncompensated Medicare Cost (see instructions)	\$5,830,073
Uncompensated Clinic or Other Cost	
Other Subsidized Health Services	
Less: Cost Reported in Another Category	\$1,208,940
Total Subsidized Health Services	\$22,658,919

Research

	Benefit \$
Clinical Research	\$
Community Health Research	\$
Other	\$

Financial Contributions

	Benefit \$30,949
Cash Donations	\$30,949
Grants	\$
In-Kind Donations	\$
Cost of Fund Raising for Community Programs	\$

Community Building Activities

	Benefit \$211,274
Physical Improvements and Housing	\$
Economic Development	\$
Community Support	\$
Environmental Improvements	\$211,274
Leadership Development and Leadership Training for Community Members	\$
Coalition Building	\$
Community Health Improvement Advocacy	\$
Workforce Development	\$

Community Benefit Operations

	Benefit \$14,279
Dedicated Staff	\$14,279
Community Health Needs/Health Assets Assessment	\$
Other Resources	\$

Other Community Benefits

(Briefly explain other community Benefits provided but not captured in sections above)	Benefit \$544,772
Unmet Free Care Obligation (Assessment for not meeting minimum care obligation of NRS 439B.340)	\$544,772
Other Community Benefits Subtotal	\$

Total Community Benefit

	Benefit \$24,292,727

Other Community Support

	Benefit \$3,243,964
Property Tax	\$1,018,160
Sales and Use Tax	\$1,204,967
Modified Business Tax	\$ 582,238
Commerce Tax	\$ 115,044
Other Tax (SUI, Bond)	\$ 323,555
Total Other Community Support	\$3,243,964

Total Community Benefits & Other Community Support

	\$27,536,691
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<p>List and briefly explain educational classes offered</p> <p>Southern Hills Hospital & Medical Center offers a number of educational opportunities for the community. Those classes include the following:</p> <ul style="list-style-type: none"> • Lunch and Learn Series Southern Hills Hospital offers free Semi-monthly Health Education Classes for the community. Monthly topics cover most health concerns including: Heart Disease, Hospice Care, Living Wills, Cancer, Diabetes, etc. Local physicians are available for Q&A after the seminars. • AARP Safe Driving Classes Southern Hills Hospital provides meeting space for safe driving classes. • Prepared Childbirth Classes Southern Hills offers classes for parents in preparing for the birth of baby. Discussion includes: breathing techniques; labor/delivery, cesarean section, pain management options, post-partum, baby care/feeding. • Breastfeeding class Southern Hills offers breast feeding classes to inform and support mom in successful breastfeeding • Flu Shot Clinic Southern Hills Hospital understands the importance of flu prevention and provided free flu shots to the community. <p>Southern Hills Hospital is committed to developing the next generation of highly qualified clinical expertise through the following mechanisms:</p> <ul style="list-style-type: none"> • Clinical Setting for Undergraduate/Vocational Training Southern Hills Hospital provides an acute care setting for nursing students to apply their learned theories, techniques, and the application of the nursing process. Through the clinical rotation, nursing students are assigned an experienced clinical preceptor to serve as a clinical role model and resource person. • Nurse Education Room Besides the “hands on” education as outlined above, Southern Hills Hospital provides a dedicated education room for nursing students to further enhance their education opportunities. <p>In addition to those items listed above, Southern Hills Hospital & Medical Center provides space for local community groups at no charge for the facilities.</p>

<p>List and briefly describe other community benefits provided to the community for which the costs cannot be captured</p> <p>Southern Hills Hospital & Medical Center provides a number of services where costs cannot be captured completely. These services include:</p> <ul style="list-style-type: none"> • Social Service Support for the homeless population served, • Purchased medications for those patients with the inability to purchase those needed medications, • Community Resource Definition • Educational Pamphlets & Materials <p>Community Assistance Support to assist in gaining approval for government support of medical bills for those services needed outside the acute care setting, such as home health, IV infusion therapy, dialysis, SNF, Rehab etc.</p>
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Discounted Services & Reduced Charges Policy & Procedures

Charity Care Policy: (attach copies of actual policies if first filing or policy changed)	Policy Effective Date: 05/01/13
Does the hospital have a policy? (Yes or No)	Yes

Policy covers up to what % of Federal Poverty Level?	200%
Discounts given up to what %?	100%
Amount of time to make arrangements (in days or months)	Limits based on account balance
Other comments	
Prompt Pay or Other Discounts: (attach copies of actual policies if first filing or policy changed)	Policy Effective Date: 10/01/13
Does the hospital have a policy? (Yes or No)	Yes
Discounts given up to what %?	Inpatients: 89% OP Surgery: 89% OP: 86% ED: 86%
Amount of time to make arrangements? (in days or months)	Southern Hills Hospital & Medical Center makes every effort to qualify its uninsured population for Medicaid, Clark or Nye County Indigent program, or its charity program. If a patient does not qualify for these resources, a 30-day period is available for the patient to make reasonable payment arrangements with the hospital.
Other comments	Southern Hills Hospital provides the resources needed to assist the patients in gaining approval for the available indigent programs, Medicaid or County programs. If the patient does not qualify for these government programs, each uninsured patient is screened against the hospital's charity program for possible acceptance. Should the patient not qualify for the hospital's charity criteria, each patient is offered a standard uninsured discount.

Collection of Accounts Receivable Policies & Procedures

Effective Date of Policy	
Does hospital have established policy?	Yes
Does hospital make every reasonable effort to help patient to obtain coverage? (Yes or No)	Yes
Number of patient contacts before referral to collection agency	<u>Private pay > \$7,500</u> - 3 letters, 5 telephone contact attempts. <u>Private Pay < \$7,500-</u> 2 letters, 2 telephone contact attempts. <u>Private Pay after insurance < \$3,000</u> -3 letters, 2 telephone contact attempts. <u>Private Pay after insurance > \$3,000</u> 3 letters, 5 telephone contact attempts <u>Private Pay & Private Pay after insurance < \$1,000</u> with a low credit score – 2 letters, 0 telephone contact attempts.
Is collection policy consistent with the Fair Debt Collection Practices Act? (Yes or No)	Yes

Methods of communication with patient (e.g. phone, letter, etc.)	Phone and letters
Number of days prior to referral to collection agency	Average: 71 Days w Max of 140 Days
Is the patient notified in writing of referral to collection agency?	Yes
Is the patient notified in writing prior to a lawsuit being begun?	Yes
Other comments	

Chargemaster

Is hospital chargemaster available in accordance with NRS 449.490 (4) requirements? (Yes or No)	Yes
Is the chargemaster updated at least monthly? (Yes or No)	Yes
How is the chargemaster made available? (E.g. format, location, etc.)	The Chargemaster is in electronic format and available during normal business hours in the hospital administrative offices

Addendum to Nevada Hospital Report:

(Complete all shaded areas.)

Hospital: Southern Hills Hospital**FYE: 2015**

Line #

1	Net Income (from NHQR for FYE, Tab A01, last column-including non-operating gain/loss)		<u>\$12,654,838</u>
Operating Margin:			
2	Net Operating Income (from NHQR tab A01, column Q)		<u>\$12,854,838</u>
3	Total Operating Revenue (from NHQR, Tab A01, column M)		<u>156,613,843</u>
4	Operating Margin (Line 2 divided by Line 3)		<u>8.21%</u>
Calculation of Total Ratio of Cost to Charges:			
5	Total Operating Cost (from NHQR, Tab A01, column O)		<u>\$143,959,005</u>
6	Inpatient Billed Charges (from NHQR, Tab A02, column I)	\$ 646,564,287	
7	Outpatient (from NHQR, Tab A03, column I)	355,211,885	
8	Long Term Care (from NHQR, Tab A04, column I)	0	
9	Clinic (from NHQR, Tab A05, column I)	0	
10	Sub Acute (from NHQR, Tab A06, column I)	0	
11	Total Billed Charges (Sum of lines 6 through 10)		<u>1,001,776,172</u>
12	Total Ratio of Cost to Charges (Line 5 divided by Line 11)		<u>0.1437</u>
Average Daily Occupancy:			
13	Patient Days (from NHQR Utilization Report, Tab A02, column I)		<u>37,973</u>
14	Observation hours	60,465	
15	Hours in the day	24	
16	Equivalent observation patient days (Line 14 divided by Line 15)		<u>2,519</u>
17	Total Patient Days (Line 13 + Line 16)		<u>40,492</u>
18	Days in the Reporting Period		<u>365</u>
19	Average Daily Occupancy (Line 17 divided by Line 18)		<u>111</u>
20	Total Community Benefits (from Nevada Hospital Report Total Community Benefit Line)		<u>\$24,292,727</u>
21	Community Benefits as a % of Net Operating Revenue (Line 18 divided by Line 3)		<u>15.5%</u>
22	Is the hospital owned by a consolidated corporation? Yes or No		Yes
23	Is the net income of the consolidated corporation publicly available? Yes or No		Yes
24	If you answered "Yes" to both of the questions on lines 20 and 21, report the net income of the consolidated corporation on this line and attach the annual report.		<u>\$2,129,000,000</u>
25	Medicare Ratio of Cost to Charges		<u>0.1257</u>

Home Office Services

If you are provided services from the home office, please mark the type of services provided below:

	"X" those which apply
Information Technology	X
Hospital Management	
Cash Management	X
Insurance Administration (including professional & general liability, workers comp & property)	X
Risk management	X
Risk management	X
Human Resources	X
Medicare & Medicaid Reimbursement Services	X
Accounting & management reporting, accounts payable	X
Decision support	X
Taxation	X
Internal Audit	X
Finance	X
Patient Billing & Collection-Centralized business office	X
Design & Construction	X
Equipment/Supplies Purchasing	X
Marketing & Public Relations	X
Physician Recruitment	X
Issuance of equity or long-term debt, shareholder relations	X
Payroll & related taxes	X
Employee benefits & pensions	X
Property/Facilities Management	
Continuing Education	
Other (Specify)	