

Hospital Community Benefit Plan (groups to target, decision makers, goals)	
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Mission Mapping (these are not required fields)

	Yes	No
Does your mission map to your strategic planning process?	X	
Do you have a dedicated community benefits coordinator?		X
Do you have a charitable foundation?	X	
Do you conduct teaching and research?		X
Do you operate a Level I or Level II trauma center?		X
Are you the sole provider in your geographic area of any specific clinical services? (If Yes, list services.)	X all Services	

Community Health Improvements Services

	Benefit \$
Community Health Education	\$ 1,470,993
Community-Based Clinical Services	\$ 444,727
Health Care Support Services	\$ 676,388

Health Professions Education

	Benefit \$
Physicians/Medical Students (net of Direct GME payments)	\$
Nurses/Nursing Students	\$ 164,840
Other Health Professional Education	\$ 11,635
Scholarships/Funding for Professional Education	\$ 87,650

Subsidized Health Services

	Benefit \$
Total Uncompensated Cost from Uncompensated Cost Report filed with DHCFP	\$ 20,005,236
Less: Medicaid Disproportionate Share Payments received for the Period	\$ (586,680)
Less: Other Payments Received for these Accounts (County Supplemental Funds, etc.)	\$ (215,957)
Net Uncompensated Care	\$ 19,202,599
Uncompensated SCHIP (Nevada Checkup) Cost	\$ 146,059
Uncompensated Medicare Cost (see instructions)	\$ 13,995,766
Uncompensated Clinic or Other Cost	\$ 0
Other Subsidized Health Services (Bad Debt @ Cost)	\$ 41,645
Less: Cost Reported in Another Category	\$ (591,442)
Total Subsidized Health Services	\$ 32,794,627

Research

	Benefit \$
Clinical Research	\$
Community Health Research	\$
Other	\$

Financial Contributions

	Benefit \$ 341,696
Cash Donations	\$ 81,936
Grants	\$
In-Kind Donations	\$ 91,172
Cost of Fund Raising for Community Programs	\$ 168,588

Community Building Activities

	Benefit \$ 8,934
Physical Improvements and Housing	\$
Economic Development	\$ 290
Community Support	\$ 8,644
Environmental Improvements	\$
Leadership Development and Leadership Training for Community Members	\$
Coalition Building	\$
Community Health Improvement Advocacy	\$
Workforce Development	\$

Community Benefit Operations

	Benefit \$
Dedicated Staff	\$
Community Health Needs/Health Assets Assessment	\$
Other Resources	\$

Other Community Benefits

(Briefly explain other community Benefits provided but not captured in sections above)	Benefit \$
	\$
	\$
Other Community Benefits Subtotal	\$

Total Community Benefit

	\$ 36,001,490

Other Community Support

	Benefit \$ 384,499
Property Tax	\$ 384,499
Sales and Use Tax	\$
Modified Business Tax	\$
Other Tax (describe)	\$
Assessment for not meeting minimum care obligation of NRS 439B.340	\$
Total Other Community Support	\$

Total Community Benefits & Other Community Support

	\$ 36,385,989

List and briefly explain educational classes offered
<p>The below mentioned classes and seminars continued to be sponsored and presented by Carson Tahoe Regional Healthcare during FY2011.</p> <p>Childbirth Education Series – This four-week series is specially designed to introduce you to the labor process. We recommend enrolling in these classes early in your pregnancy so you may learn about factors that may affect you and your baby during the birthing process.</p> <p>Childbirth Education Cliff Notes: The Basics in a Day – This one-day course offers a basic understanding of what to expect during delivery and also serves as an excellent refresher for those who are adding to their family or have attended the four-week series.</p> <p>Sibling Classes – This special class for “expectant” big brothers and sisters prepares siblings for the arrival of a new baby.</p> <p>Breastfeeding Class – If you are preparing to breastfeed your baby, this course will help you better understand the benefits and will explain what to expect while nursing.</p> <p>Newborn Care Class – The infant care course will teach care basics as well as give you the opportunity to ask more detailed questions about how to nurture your infant.</p> <p>Diabetes Education – This program is designed to educate people with diabetes to make informed decisions regarding their diabetes care, management, and goals to promote a long-term positive quality of life.</p> <p>Women’s Health Institute – Lectures on a variety of health issues and concerns. Held 4 to 6 per month since opening.</p> <p>Various Symposiums and Workshops-CTRH offers annual symposiums each year which are free to the community such as a Cardiac Symposium, Cancer Symposium, Physician Lecture Series-We’ve got the answers on such areas as Cardiac Symposium, Monthly Cancer 101 lectures, quarterly physician lectures and health fair participation in our primary service area.</p>

List and briefly describe other community benefits provided to the community for which the costs cannot be captured

Discounted Services & Reduced Charges Policy & Procedures

Charity Care Policy: (attach copies of actual policies if first filing or policy changed)	Policy Effective Date: December 2010
Does the hospital have a policy? (Yes or No)	Yes
Policy covers up to what % of Federal Poverty Level?	400%
Discounts given up to what %?	100%
Amount of time to make arrangements (in days or months)	Based On Financial Need to 48 Months
Other comments	
Prompt Pay or Other Discounts: (attach copies of actual policies if first filing or policy changed)	Policy Effective Date: July 2008
Does the hospital have a policy? (Yes or No)	Yes
Discounts given up to what %?	50%
Amount of time to make arrangements? (in days or months)	30 Days
Other comments	

Collection of Accounts Receivable Policies & Procedures

Effective Date of Policy	2009
Does hospital have established policy?	Yes
Does hospital make every reasonable effort to help patient to obtain coverage? (Yes or No)	Yes
Number of patient contacts before referral to collection agency	6
Is collection policy consistent with the Fair Debt Collection Practices Act? (Yes or No)	Yes
Methods of communication with patient (e.g. phone, letter, etc.)	Phone & Letters
Number of days prior to referral to collection agency	Minimum 120
Is the patient notified in writing of referral to collection agency?	Yes
Is the patient notified in writing prior to a lawsuit being begun?	Yes
Other comments	

Chargemaster

Is hospital chargemaster available in accordance with NRS 449.490 (4) requirements? (Yes or No)	Yes
Is the chargemaster updated at least monthly? (Yes or No)	As Needed
How is the chargemaster made available? (E.g. format, location, etc.)	.txt or Excel